Children’s Special Services Program

Jacqueline Johnson, MPA
Director
Children and Youth with Special Health Care Needs
Objectives

- Increase provider awareness of the Children’s Special Services (CSS) Program
- Outline service provision and coverage provided by the CSS Program
- Foster collaboration between public health and private providers
What is CSS?

• CSS is the State of Tennessee’s Title V program for Children and Youth with Special Health Care Needs funded through the Title V Maternal and Child Health Block Grant.
How Did We Get Here?

• 1919: Started in Tennessee with the first Crippled Children’s Hospital in Memphis

• 1929: Crippled Children’s Act authorized state to run diagnostic and operative clinics.

• 1931-1934: CSS ceased to function from due to the depression and a lack of funding

• 1935: Federal Funding appropriated in Social Security Act, funds became available in 1936
How Did We Get Here, continued

• 1951: First screening program started for speech and hearing defects

• 1953: Limited services added that included speech and hearing for indigent population (separate program)

• 1961: State Legislature revised and broadened the definition to include chronic medical conditions
How Did We Get Here, continued

• 1988: Three pilot projects started in Care Coordination

• 1988: Pediatric Clinic became entry point for Crippled Children’s Services

• 1989: Speech and hearing combined with crippled children services to form current Children’s Special Services Program - Care Coordination state wide
Who is Eligible for CSS Services?

• A "child with a physical disability"
• Under twenty-one (21) years of age
• Who is deemed to have a physical disability by any reason, whether congenital or acquired, as a result of accident, or disease,
• Requires medical, surgical, or dental treatment and rehabilitation,
• Who is or may be totally or partially incapacitated for the receipt of a normal education or for self-support.

Source: TCA 68-12-102
Eligibility, continued

• This definition does not include those children whose sole diagnosis is blindness or deafness; nor does this definition include children who are diagnosed as psychotic.

• This definition does not prohibit children's special services from accepting for treatment children with acute conditions such as, but not necessarily limited to, fractures, burns and osteomyelitis.

Source: TCA 68-12-102
Eligibility, continued

- Participants must be a resident of the State of Tennessee
- Income (annual adjusted gross) must be at or below 200% of the Federal Poverty Level

Source: TCA 68-12-102
Financial Eligibility

Financial eligibility is based on family size and income level. A family's income must be at or below 200% of the federal poverty level.

<table>
<thead>
<tr>
<th>Family Size</th>
<th>Annual Income Poverty Level</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>100%</td>
</tr>
<tr>
<td>1</td>
<td>$12,140</td>
</tr>
<tr>
<td>2</td>
<td>$16,460</td>
</tr>
<tr>
<td>3</td>
<td>$20,780</td>
</tr>
<tr>
<td>4</td>
<td>$25,100</td>
</tr>
<tr>
<td>5</td>
<td>$29,420</td>
</tr>
<tr>
<td>6</td>
<td>$33,740</td>
</tr>
<tr>
<td>7</td>
<td>$38,060</td>
</tr>
<tr>
<td>8</td>
<td>$42,380</td>
</tr>
</tbody>
</table>

For each additional person add: $4,320 $8,640

Program Services

• Care Coordination
Promotes the effective and efficient organization and utilization of resources to assure access to necessary comprehensive services for children with special health care needs and their families.

• Medical Services
Medical, surgical, and rehabilitative treatment for conditions related to an approved diagnostic condition.
Care Coordination

• Case management services that provide assistance to families with services such as third party payor billing, filing appeals when third party payors deny payment, and seeking prior authorization from third party payors for health care services.

• Provide and receive referrals from TEIS, participate in multi-disciplinary team meetings and individual family service plan meetings
Care Coordination, continued

• Work closely with school systems especially special education

• Provide support services – assisting families to access medical and non-medical services for participation in activities of daily living

• Collaborate with MCO’s, provider offices and other agencies
Care Coordination, continued

• Knowledgeable of community resources and makes referrals

• Assist in developing transition plan for participants age 14 and older for transition to adulthood for both medical and non-medical needs
Medical Services

• CSS may assist with payments for services related to the eligible diagnosis

• Covered Services Include:
  – Diagnostic screening, testing, evaluations and treatment
  – OT, ST, PT
  – Surgeries – inpatient and outpatient
  – Hospitalization
  – Office Visits – Primary Care/Specialty Visits
  – Prescription Drugs
Medical Services, continued

• Covered services, continued:
  – Durable Medical Equipment
  – Assistive technology - augmentative communication devices
  – Supplies (ex. Diabetic, tube feedings, diapers, etc.)
  – Hearing aids, batteries, molds etc.,
  – Rehabilitative services
  – Special Food and Formula
  – Co-pays, co-insurance and deductibles
Sample of Current Diagnoses of CSS Enrollees

• For Calendar Year 2013, the CSS program provided services for over 540 different diagnoses.

• The most common diagnoses were:
  – Hearing Loss
  – Cardiac Related Diagnoses
  – Seizure Disorders
  – Asthma
  – Cerebral Palsy

Source: TDH, CSS Program
Current Diagnoses, continued

– Diabetes
– Cystic Fibrosis
– Esophageal Reflux
– Obesity (greater than 95th percentile)
– Congenital Hydrocephalus
– Sickle Cell

Source: TDH, CSS Program
Tennessee Statistics

CSS Enrollment (3/21/2014)
• 2,983 children/youth on CSS caseloads as of 3/21/2014
• Source: TDH, CSS Program

Pediatric Providers (3/21/2014)
• 1,598 pediatric providers, full or part-time, with active licenses as of 3/21/2014
• Source: TDH Division of Health Licensure and Regulation
Number of CSS Enrollees and Pediatricians
By County, Tennessee, 2014

Data provided by Tennessee Department of Health: Division of Family Health and Wellness
Map produced by Tennessee Department of Health: Division of Policy, Planning and Assessment; Surveillance, Epidemiology and Evaluation

March, 2014
Regional CSS Contact Information

East Tennessee Region
2101 Medical Center Way
Knoxville, TN 37920
865-549-5244
Counties Served – Anderson, Blount, Campbell, Claiborne, Cocke, Grainger, Hamblen, Jefferson, Loudon, Monroe, Morgan, Roane, Scott, Sevier, Union

Mid-Cumberland Region
715 Hart Lane
Nashville, TN 37243
615-650-7000
Counties Served – Cheatham, Dickson, Houston, Humphreys, Montgomery, Robertson, Rutherford, Stewart, Sumner, Trousdale, Williamson, Wilson

Northeast Region
185 Treasure Lane
Johnson City, TN 37604
423-979-3200
Counties Served – Carter, Greene, Hancock, Hawkins, Johnson, Unicoi, Washington

South Central Region
1216 Trotwood Avenue
Columbia, TN 38401
931-380-2532
Counties Served – Bedford, Coffee, Crockett, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, Wayne
Regional CSS Contact Information, continued

Southeast Region
540 McCallie Avenue Suite 450
Chattanooga, TN 37402
423-634-6319
Counties Served – Bledsoe, Bradley, Franklin, Grundy, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie

Upper Cumberland Region
1100 England Drive
Cookeville, TN 38501
931-528-7531
Counties Served – Cannon, Clay, Cumberland, Dekalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren, White

West Tennessee Region
295 Summar Avenue
Jackson, TN 38301
731-423-6600
Counties Served – Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Tipton, Weakley
Metro CSS Contact Information

Davidson County
311 23rd Avenue North
Nashville, TN 37203
615-340-5697
County Served – Davidson – Metro
Nashville Area

Hamilton County
921 East Third Street
Chattanooga, TN 37403
423-209-8080
County Served – Hamilton – Chattanooga Area

Knox County
140 Dameron Avenue
Knoxville, TN 37917
865-215-5190
County Served – Knox – Knoxville Area

Shelby County
814 Jefferson Street
Memphis, TN 38105
901-544-7600
County Served – Shelby – Memphis Area

Sullivan County
P.O. Box 630 Blountville, TN 37617
423-279-2777
County Served – Sullivan – Bristol, Kingsport Area
Opportunities for Collaboration

Children and Families

Children’s Special Services

Pediatric Providers

T.E.A.M.
Together Everyone Achieves More
Contact Information

Website: http://health.tn.gov

Jacqueline Johnson, MPA
Email: jacqueline.johnson@tn.gov
Phone: 615-741-7353