

# Children's Special Services Program

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Director

Children and Youth with Special Health Care Needs



# Objectives

- Increase provider awareness of the Children's Special Services (CSS) Program
- Outline service provision and coverage provided by the CSS Program
- Foster collaboration between public health and private providers

# What is CSS?

- CSS is the State of Tennessee's Title V program for Children and Youth with Special Health Care Needs funded through the Title V Maternal and Child Health Block Grant.

# How Did We Get Here?

- 1919: Started in Tennessee with the first Crippled Children's Hospital in Memphis
- 1929: Crippled Children's Act authorized state to run diagnostic and operative clinics.
- 1931-1934: CSS ceased to function from due to the depression and a lack of funding
- 1935: Federal Funding appropriated in Social Security Act, funds became available in 1936

# How Did We Get Here, continued

- 1951: First screening program started for speech and hearing defects
- 1953: Limited services added that included speech and hearing for indigent population (separate program)
- 1961: State Legislature revised and broadened the definition to include chronic medical conditions

# How Did We Get Here, continued

- 1988: Three pilot projects started in Care Coordination
- 1988: Pediatric Clinic became entry point for Crippled Children's Services
- 1989: Speech and hearing combined with crippled children services to form current Children's Special Services Program - Care Coordination state wide

# Who is Eligible for CSS Services?

- A "child with a physical disability"
- Under twenty-one (21) years of age
- Who is deemed to have a physical disability by any reason, whether congenital or acquired, as a result of accident, or disease,
- Requires medical, surgical, or dental treatment and rehabilitation,
- Who is or may be totally or partially incapacitated for the receipt of a normal education or for self-support.

# Eligibility, continued

- This definition does not include those children whose sole diagnosis is blindness or deafness; nor does this definition include children who are diagnosed as psychotic.
- This definition does not prohibit children's special services from accepting for treatment children with acute conditions such as, but not necessarily limited to, fractures, burns and osteomyelitis.



# Eligibility, continued

- Participants must be a resident of the State of Tennessee
- Income (annual adjusted gross) must be at or below 200% of the Federal Poverty Level

# Financial Eligibility

Financial eligibility is based on family size and income level. A family's income must be at or below 200% of the federal poverty level.

Family Size	Annual Income Poverty Level	
	100%	200%
1	\$12,140	\$24,280
2	\$16,460	\$32,920
3	\$20,780	\$41,560
4	\$25,100	\$50,200
5	\$29,420	\$58,840
6	\$33,740	\$67,480
7	\$38,060	\$76,120
8	\$42,380	\$84,760
For each additional person add:	\$4,320	\$8,640

Guidelines based on the HHS Federal Poverty Guidelines, Federal Register, 2018, Vol. 83, No. 12, January 18, 2018, pp. 2642-2644.

# Program Services

- **Care Coordination**

Promotes the effective and efficient organization and utilization of resources to assure access to necessary comprehensive services for children with special health care needs and their families.

- **Medical Services**

Medical, surgical, and rehabilitative treatment for conditions related to an approved diagnostic condition.

# Care Coordination

- Case management services that provide assistance to families with services such as third party payor billing, filing appeals when third party payors deny payment, and seeking prior authorization from third party payors for health care services.
- Provide and receive referrals from TEIS, participate in multi-disciplinary team meetings and individual family service plan meetings

# Care Coordination, continued

- Work closely with school systems especially special education
- Provide support services – assisting families to access medical and non-medical services for participation in activities of daily living
- Collaborate with MCO's, provider offices and other agencies

# Care Coordination, continued

- Knowledgeable of community resources and makes referrals
- Assist in developing transition plan for participants age 14 and older for transition to adulthood for both medical and non-medical needs

# Medical Services

- CSS may assist with payments for services related to the eligible diagnosis
- Covered Services Include:
  - Diagnostic screening, testing, evaluations and treatment
  - OT, ST, PT
  - Surgeries – inpatient and outpatient
  - Hospitalization
  - Office Visits – Primary Care/Specialty Visits
  - Prescription Drugs

# Medical Services, continued

- Covered services, continued:
  - Durable Medical Equipment
  - Assistive technology - augmentative communication devices
  - Supplies (ex. Diabetic, tube feedings, diapers, etc.)
  - Hearing aids, batteries, molds etc.,
  - Rehabilitative services
  - Special Food and Formula
  - Co-pays, co-insurance and deductibles



# Sample of Current Diagnoses of CSS Enrollees

- For Calendar Year 2013, the CSS program provided services for over 540 different diagnoses.
- The most common diagnoses were:
  - Hearing Loss
  - Cardiac Related Diagnoses
  - Seizure Disorders
  - Asthma
  - Cerebral Palsy

# Current Diagnoses, continued

- Diabetes
- Cystic Fibrosis
- Esophageal Reflux
- Obesity (greater than 95<sup>th</sup> percentile)
- Congenital Hydrocephalus
- Sickle Cell

# Tennessee Statistics

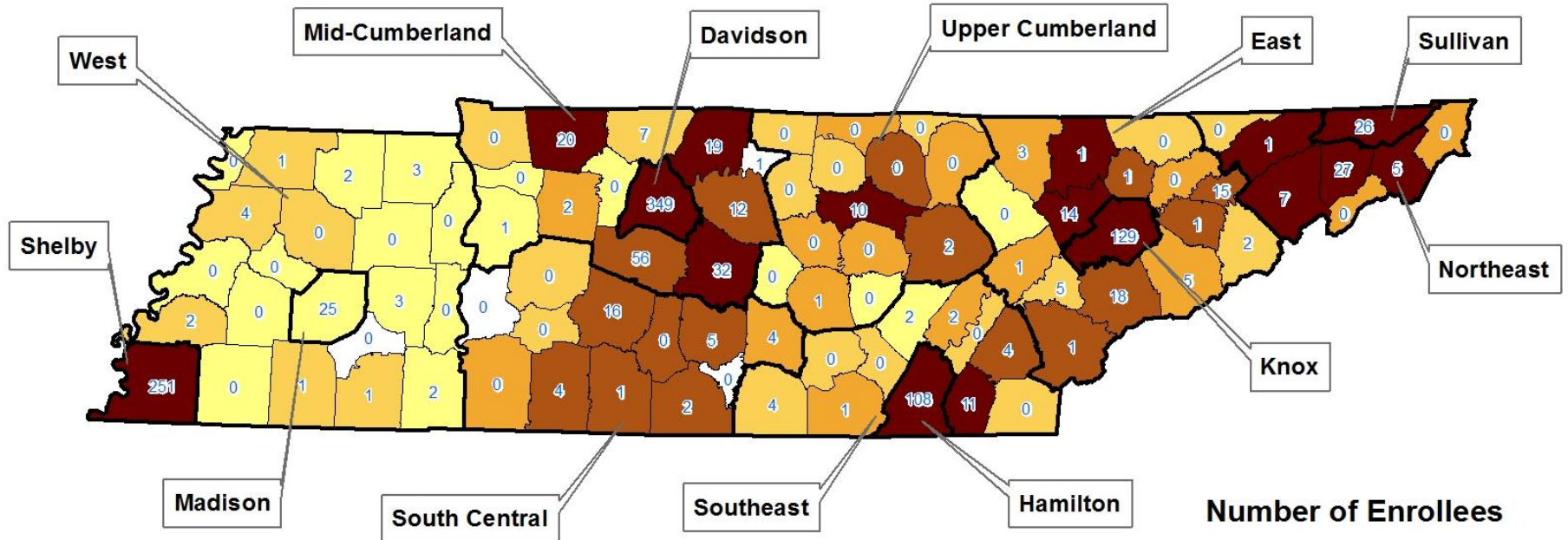
## CSS Enrollment (3/21/2014)

- 2,983 children/youth on CSS caseloads as of 3/21/2014
- Source: TDH, CSS Program

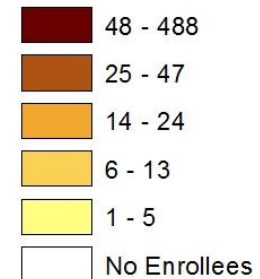
## Pediatric Providers (3/21/2014)

- 1,598 pediatric providers, full or part-time, with active licenses as of 3/21/2014
- Source: TDH Division of Health Licensure and Regulation

# Number of CSS Enrollees and Pediatricians By County, Tennessee, 2014



### Number of Enrollees



Data provided by Tennessee Department of Health: Division of Family Health and Wellness

Map produced by Tennessee Department of Health; Division of Policy, Planning and Assessment; Surveillance, Epidemiology and Evaluation

Numbers in blue represent the number of pediatricians in that county

March, 2014

# Regional CSS Contact Information

## East Tennessee Region

2101 Medical Center Way

Knoxville, TN 37920

865-549-5244

Counties Served – Anderson, Blount, Campbell, Claiborne, Cocke, Grainger, Hamblen, Jefferson, Loudon, Monroe, Morgan, Roane, Scott, Sevier, Union

## Northeast Region

185 Treasure Lane

Johnson City, TN 37604

423-979-3200

Counties Served – Carter, Greene, Hancock, Hawkins, Johnson, Unicoi, Washington

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## Mid-Cumberland Region

715 Hart Lane

Nashville, TN 37243

615-650-7000

Counties Served – Cheatham, Dickson, Houston, Humphreys, Montgomery, Robertson, Rutherford, Stewart, Sumner, Trousdale, Williamson, Wilson

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## South Central Region

1216 Trotwood Avenue

Columbia, TN 38401

931-380-2532

Counties Served – Bedford, Coffee, Crockett, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, Wayne

# Regional CSS Contact Information, continued

## Southeast Region

540 McCallie Avenue Suite 450

Chattanooga, TN 37402

423-634-6319

Counties Served – Bledsoe, Bradley,  
Franklin, Grundy, Marion, McMinn,  
Meigs, Polk, Rhea, Sequatchie

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## Upper Cumberland Region

1100 England Drive

Cookeville, TN 38501

931-528-7531

Counties Served – Cannon, Clay,  
Cumberland, Dekalb, Fentress, Jackson,  
Macon, Overton, Pickett, Putnam, Smith,  
Van Buren, Warren, White

## West Tennessee Region

295 Summar Avenue

Jackson, TN 38301

731-423-6600

Counties Served – Benton, Carroll,  
Chester, Crockett, Decatur, Dyer, Fayette,  
Gibson, Hardeman, Hardin, Haywood,  
Henderson, Henry, Lake, Lauderdale,  
Madison, McNairy, Obion, Tipton,  
Weakley

# Metro CSS Contact Information

Davidson County  
311 23<sup>rd</sup> Avenue North  
Nashville, TN 37203  
615-340-5697  
County Served – Davidson – Metro  
Nashville Area

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Hamilton County  
921 East Third Street  
Chattanooga, TN 37403  
423-209-8080  
County Served – Hamilton – Chattanooga  
Area

Knox County  
140 Dameron Avenue  
Knoxville, TN 37917  
865-215-5190  
County Served – Knox – Knoxville Area

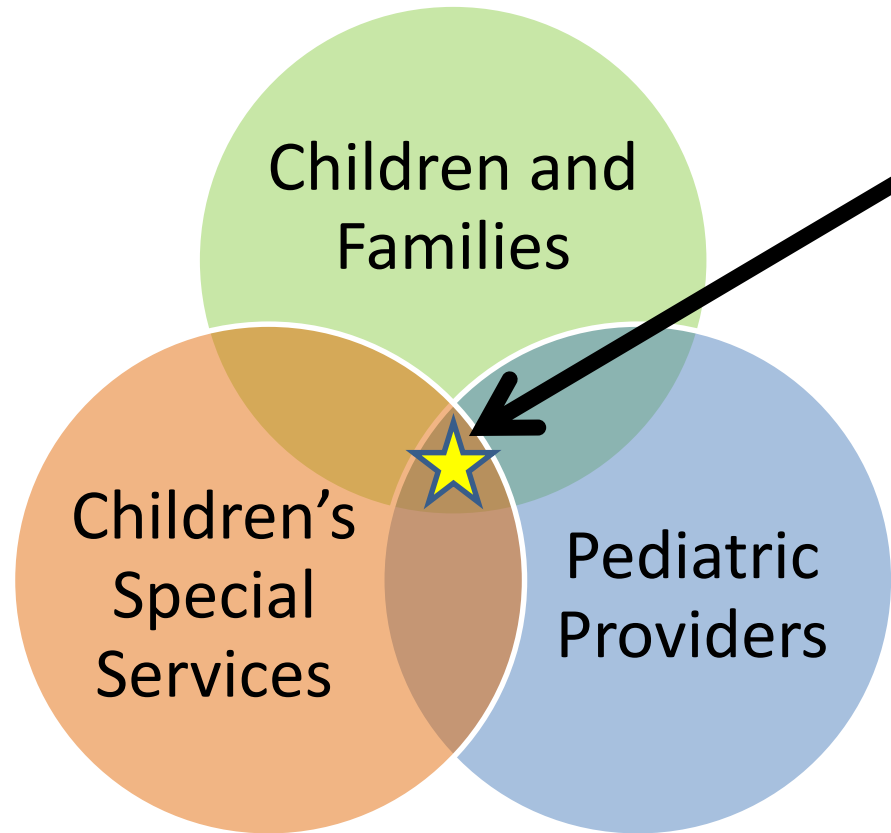
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Shelby County  
814 Jefferson Street  
Memphis, TN 38105  
901-544-7600  
County Served – Shelby – Memphis Area

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Sullivan County  
P.O. Box 630 Blountville, TN 37617  
423-279-2777  
County Served – Sullivan – Bristol,  
Kingsport Area

# Opportunities for Collaboration



**T.E.A.M.**  
Together  
Everyone  
Achieves  
More



# Contact Information

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