



Pediatric Healthcare Improvement Initiative for Tennessee

American Academy of Pediatrics

DEDICATED TO THE HEALTH OF ALL CHILDREN™



Tennessee Chapter

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## How PHiIT Is Your Practice?

### WHAT IS PHiIT?

The Pediatric Healthcare Improvement Initiative for Tennessee (PHiIT) is a statewide partnership of organizations involved in the use, delivery, management and evaluation of pediatric healthcare. PHiIT was established to support the continual improvement of ambulatory pediatric healthcare delivery. This support includes strengthening provider performance measures, collaborative learning, promoting innovation and informing best practice.

### WHAT IS PHiIT'S SPECIFIC AREA OF FOCUS?

PHiIT develops and implements quality improvement projects that focus on pediatric health concerns that

- are recognized by healthcare providers as opportunities to innovate how healthcare is accessed, delivered and experienced,
- have gaps in the application of evidence-based best practices,
- have poor outcomes, have high morbidity rates,
- are high cost,
- have low patient satisfaction scores and
- are consistent with State and Federal priorities.

### WHY IS PHiIT NECESSARY?

According to the American Academy of Pediatrics, many US children do not receive the recommended acute care [32% of the time], chronic care [47%], and preventative care [59%]. PHiIT was established to address these significant gaps and to support practices as they move to value based outcomes.

### WHAT TOOLS DOES PHiIT PROVIDE?

PHiIT offers high-quality and individualized practice tools. These includes a portfolio of improvement projects, quality improvement coaching, monthly support calls, subject matter experts, resources from the National Improvement Partnership and access to a network of practicing quality champions. The PHiIT project portfolio includes: HPV, Well Child Care, Breastfeeding Sustainment, Behavioral Health, Tobacco Exposure Reduction, Asthma and The Best Practice Provider Resource.

Each topic-specific quality improvement project is designed around several core elements: medical education, collaborative learning, technical support, standardization of key metrics, sharing practice innovation and Maintenance of Certification.

### WHAT IS THE BEST PRACTICE RESOURCE?

PHiIT has developed the Best Practice Provider Resource (BPPR) as an aggregation of CHIPRA, HEDIS and the National Improvement Partnership Network (NIPN) quality metrics for pediatrics. Using this tool, a participating provider is able to analyze their quarterly practice data and compare their data to aggregated data from other practices. This enables practice leaders to prioritize resources and invest in areas of practice performance the physician recognizes as important. Components of BPPR include early well care, asthma, adolescent well care and behavioral health.

### HOW DO YOU IMPLEMENT AND EVALUATE THESE INITIATIVES?

PHiIT's projects are built on efficient and high quality medical education. State topic experts present the science in short, well-organized presentations that include a small number of high-value process changes for your practice to implement. Each practice collects a baseline data set and quarterly follow-up data to track progress over the 12-month project cycle. The goal is to demonstrate the successful short-term impact of process improvements. This impact is also compared with labor costs to provide a value assessment for further investment by each practice to sustain these process changes and develop future process improvement.

### HOW DOES THE PRACTICE QI TEAM FIGURE ALL THIS?

One of the main goals of PHiIT is to catalogue the brilliant, front-line medical innovations developed and delivered by creative primary care physicians across our state every day. These innovations are currently not being collected, shared or built upon in a purposeful way. This catalogue will be shared in a collaborative learning environment.

### HOW DO I BECOME A PHiIT PRACTICE?

Contact PHiIT today and the PHiIT coaches will help you begin, or continue the process of, developing an in-house Quality Team. You will be able to start using the Best Practice Provider Resource and select from a range of quality improvement projects in which to participate. CME and Part IV MOC credits are available for all projects.

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