Disease Manager

Disease Manager Role

• Supports evidence-based care and individual plans of care
• Reviews individual plans of care with each patient and family
• Has extensive disease-specific knowledge shares knowledge at the appropriate level of understanding
• Provides patient and family education for self-management
• Provides appropriate educational tools to assure self-management success
• Regularly tracks compliance of care plan, determines successful management and recommends changes in plan to physician as needed.

Disease Manager Tasks

• Knowledge of team evidence-based treatment protocols
• Patient screening and registry formation
• Tracks and monitors patients in registry
• Evaluates patient comprehension of plan of care
• Performs disease education as appropriate
• Refers patient to case manager as risks for noncompliance are identified
• Augments communication by keeping team members aware of patient status
• Assists with transitions to/from hospital
• Works with clinic schedule to assure patient issues are addressed as needed
• Serves as team member in quality improvement processes to measure quality and to identify, test, refine and implement practice improvements