

Disease Manager

Disease Manager Role

- Supports evidence-based care and individual plans of care
- Reviews individual plans of care with each patient and family
- Has extensive disease-specific knowledge and shares knowledge at the appropriate level of understanding
- Provides patient and family education for self-management
- Provides appropriate educational tools to assure self-management success
- Regularly tracks compliance of care plan, determines successful management and recommends changes in plan to physician as needed.

Disease Manager Tasks

- Knowledge of team evidence-based treatment protocols
- Patient screening and registry formation
- Tracks and monitors patients in registry
- Evaluates patient comprehension of plan of care
- Performs disease education as appropriate
- Refers patient to case manager as risks for noncompliance are identified
- Augments communication by keeping team members aware of patient status
- Assists with transitions to/from hospital
- Works with clinic schedule to assure patient issues are addressed as needed
- Serves as team member in quality improvement processes to measure quality and to identify, test, refine and implement practice improvements